

Dear SNAP/HIP customer,

We have been working diligently with the Department of Transitional Assistance to be able to get an approved system in place to process your SNAP/HIP securely. We continue to wait for equipment and systems to be in place to allow us to process SNAP transactions, however **we are now able to implement the DTA's CSA Pilot Program to ensure that you can use your HIP benefits every month, and to allow for contact-free delivery.**

Attached is the agreement we have negotiated with the DTA. **This agreement will allow DTA to charge your SNAP account at the time your monthly benefits are deposited.** This will ensure you are able to utilize your HIP benefits each month. **HIP benefits are usually \$40 a month and can only be used to purchase vegetables, fruit, mushrooms, or greens.** Please note, that **if you have already used your HIP benefits within the calendar month, it will draw from your SNAP benefits.**

Please **READ THE AGREEMENT CAREFULLY.** These are DTA policies and they will be followed. There can be no refunds, exchanges or returns.

You can **sign up for any of the share options** that best fits your needs:

\$40 Mixed Produce Share: About 20lbs of vegetables based on current availability. No requests or changes are possible.

\$40 Mixed Mushroom Share: 4lbs of assorted mushrooms. 3-4 mushroom varieties.

\$40 Mixed Apple Share: 20lbs of assorted apples. 2-4 varieties per box.

\$40 Free Choice Share: You select from available produce on the website. You must have the ability to order online to use this option.

\$60 Free Choice Share: same as Free Choice above for families that receive a \$60 HIP allotment

\$80 Free Choice Share: same as Free Choice above for families that receive a \$80 HIP allotment

For all CSA options:

Fill out ALL the personal information requested.

Only the last number of your social security number is required.

Pick the share that is best for you.

Complete the following on the CSA share you pick: per month in SNAP benefits from my ____ (Starting Month) benefits issuance through my _____ (End Month) 2021 issuance

DO NOT FILL OUT THE SECTION TITLED Partial Payment with SNAP Benefits.

Return your completed and signed agreement as soon as possible. **It can take DTA up to 10 days to enter agreements into their system.**

You can complete the attached form and return it to us by:

Scan or photograph the form and email it to us at: sales@massfooddelivery.com

Or mail it to us at:

Mass Food Delivery

75 Stillwater Rd

South Deerfield MA 01373